

LINDA M. CHRISTMANN, M.D., MBA

CURRICULUM VITAE

HOME ADDRESS 5308 Fairfield Blvd
Bradenton, FL 34203
Cell: 252-218-2996
Home: 941-993-1936
Email: lmchristmann@gmail.com

GRADUATE EDUCATION

University of Texas School of Biomedical Informatics at Houston, Certificate of Health Informatics, 2009.

University of Tennessee, Knoxville, MBA, 2004.

Fellowship in Pediatric Ophthalmology and Strabismus, Dr. Malcolm L. Mazow, University of Texas Medical School Houston.

Ophthalmology Residency, University of Texas Medical School Houston.

Research fellowship in retinal electrophysiology, University of Texas Medical School Houston, Department of Ophthalmology.

University of Texas Medical School Houston, M.D.

UNDERGRADUATE EDUCATION

St. Mary's University; San Antonio, Texas, BA

PROFESSIONAL EXPERIENCE

LM CHRISTMANN CONSULTING, BRADENTON, FL

As principle of the company since April 2015, I offer consulting services around quality, patient safety, affordability, and the service experience to healthcare entities. I consult around basic business services for healthcare, as well as serve in physician advisor roles for healthcare businesses.

UNIVERSAL HEALTH SERVICES (UHS)

UHS is a publicly traded for profit healthcare system located nationwide. It is comprised of about 200 behavioral health facilities and 50 acute care.

Regional Chief Medical Officer, Florida, Feb 2014 through April 2015

As the CMO for the three Florida acute care hospitals, I led work around achieving the highest quality and safety record, assisting in Joint Commission accreditation, and working with the medical staff.

Major initiatives were around:

- Sepsis – increased use of 1 hr bundle by 75%, and reduced cost of episode of care by 30%
- Improved prevention of alcohol withdrawal, reducing patients with breakthrough symptoms by over 50%
- Reduced transfusion rates in total joint replacement at one facility by nearly 90%

THE SOUTHEAST PERMANENTE MEDICAL GROUP, ATLANTA, GA

The Southeast Permanente Medical Group (TSPMG) is a private practice group which is affiliated with the Kaiser Foundation Health Plan to form Kaiser Permanente of Georgia (KPGA).

Associate Medical Director, Quality and Patient Safety, Feb. 2011 to Jan 2014.

The AMD of Quality has responsibility for all quality, safety, and service activities of the medical group to better serve our members.

ACCOMPLISHMENTS

- Consistent improvement in most HEDIS measures, top in nation in 5
- 5 CMS Medicare STARS, top in southeast US
- Trained staff on highly reliable teams training

CHRISTUS CENTRAL LOUISIANA, ALEXANDRIA, LA

CHRISTUS Central Louisiana is a regional group of hospitals in the Catholic not-for-profit CHRISTUS Health System based in Texas

Vice President Medical Affairs/Regional Chief Medical Officer, (based at) CHRISTUS St. Frances Cabrini Hospital, Alexandria, LA. Oversight for all 3 hospitals in region and CMO of CHRISTUS Provider Network, Central Louisiana (CPN-CenLA), 2009 to 2011.

ACCOMPLISHMENTS

- Led lean/six sigma throughput project, reducing hold times in ED by 44% and a 53% decrease in ED to ICU transfer times.
- Analyzed DRG 871 patient accounts, and reduced cost of care by over 10%
- Expanded the hospitalist service by 50%
- Organized work for 10% reduction of hospital-acquired infections hospital- wide

LINDA M. CHRISTMANN MD, MBA, CONSULTING, WILSON, NC

This sole proprietorship offered business and IT consulting to medical practices in Eastern North Carolina.

Owner and consultant, 2009.

Services to small medical practices to optimize workflows and business practices as well as use of existing electronic tools. Assist with implementation for practice management and electronic medical records software. Worked for 6 months with Wilson Surgical, a 3 person surgical practice to refine business structure, select and implement EMR (eClinicalWorks).

WILMED HEALTHCARE, WILSON NC

WilMed Healthcare is a private, not for profit provider of healthcare services located in Wilson, North Carolina. Wilson Medical Center is a 317-bed general acute care hospital that provides inpatient and outpatient services at the Medical Center's main campus, and at other sites within the county.

2008.
Vice President Medical Affairs, Wilson Medical Center (WilMed Healthcare), Wilson NC, 2007-

ACCOMPLISHMENTS

- Increased quality core measures scores by an average of 17%
- Decreased medically avoidable days by approximately 10%
- Managed EMR purchase and Practice Management/e-Prescribing implementation in clinics

MCGILL UNIVERSITY HEALTH CENTRE (MUHC), MONTREAL, QUEBEC, CANADA

Hospital system comprised of the five teaching hospitals affiliated with McGill University Faculty of Medicine. Matrix environment in multilingual setting.

Associate Executive Director, Montreal Children's Hospital (MCH), Montreal, Quebec, Canada, 2005 – 2007. (Position is equivalent of a hospital Administrator, and system Vice President.)
155 bed acute care tertiary academic children's hospital with annual budget of 80 million CAD, 2000 employees, and 300 medical staff.

ACCOMPLISHMENTS

- Met budget both years
- Increased brand awareness by 4% among French-speaking population in one year, bringing positive results from Ministry of Health
- Launched successful marketing campaign, website update in bilingual format; hits increased from 4000 to 13,000 in first 3 months
- Produced increased budget award from parent organization (250,000 CAD the first year)

PEDIATRIC EYE CARE & SURGERY, LLC, COLUMBIA, SC/LINDA M. CHRISTMANN MD, COLUMBIA, SC

Managing Member of Corporation, 2001 – 2005

Owner of sole proprietorship, 1992 - 2001(same practice, change in legal entity)

Medical practice with over 30,000 patients in central SC, annual billings of \$1.9 million, 11 employees

- Only practice in the region devoted full time to pediatric ophthalmology
- Owned and managed full service optical shop
- At departure March 2005, practice had no debt

UNIVERSITY OF SOUTH CAROLINA SCHOOL OF MEDICINE, COLUMBIA, SC

Assistant Professor, Department of Ophthalmology, Columbia, SC, 1988 – 1992.

- Founded Pediatric Ophthalmology service for patients and resident training
- Created quality assurance program for the resident clinic.
- Led the Department successfully through a residency recertification (RRC)

USAF MEDICAL CORPS

Major - Active Duty Physician, 1983 - 1988, multiple duty stations, honorable discharge

ACADEMIC APPOINTMENTS

2007- Present University of Tennessee, Physician Executive MBA Program, **Adjunct Faculty**

2006–2007 McGill University Faculty of Medicine, Montreal, Quebec, Canada

Associate Professor – Department of Ophthalmology

2000-2007 University of South Carolina Medical School; Columbia, South Carolina

Clinical Professor - Departments of Ophthalmology and Pediatrics

1993-1999 University of South Carolina Medical School; Columbia, South Carolina

Clinical Associate Professor - Department of Pediatrics

1992-1995 University of South Carolina Medical School; Columbia, South Carolina

Clinical Assistant Professor - Departments of Ophthalmology and Pediatrics

1988-1992 University of South Carolina Medical School; Columbia, South Carolina

Assistant Professor - Departments of Ophthalmology and Pediatrics

LICENSURES

Georgia, North Carolina, South Carolina (active)

BOARD CERTIFICATION

American Board of Ophthalmology (May 1983 - lifetime)

PROFESSIONAL AFFILIATIONS

Fellow, American Academy of Ophthalmology (AAO)
Member, American Medical Association (AMA)
President, Women in Ophthalmology (WIO)
Member, American College of Physician Executives (ACPE)

OFFICES AND COMMITTEE APPOINTMENTS

WIO: President
AAO: Chair of Pediatric Ophthalmology subcommittee for Preferred Practice Patterns from 2003 to 2008 and Member of PPP Committee during that period to design evidence-based standards for ophthalmology

HONORS AND AWARDS

Secretariat Award, American Academy of Ophthalmology, San Francisco, California, November 2009
Achievement Award, American Academy of Ophthalmology; Las Vegas, Nevada, November 2006
Honor Award, American Association for Pediatric Ophthalmology and Strabismus; Toronto, Canada (April 1999)
Co-Principal Investigator, South Carolina Study Center, CRYO-ROP Study (1988-1992)
Delta Gamma Foundation Fellowship Award, National Children's Eye Care Foundation (1982)
Chief Resident, University of Texas Medical School Houston, Department of Ophthalmology (1981-1982)
Clinical Investigator, Retinitis Pigmentosa Center Grant (1979-1982)

PUBLICATIONS

Sahn, E.E.; Hussey, R.H.; and Christmann, L.M. A Case of Bloom Syndrome with Conjunctival Telangiectasia. Pediatric Dermatology, Vol. 14, No. 2, 120-124, 1997.

CRYO-ROP Study Group (Member of Writing Committee). Racial Variation in Retinopathy of Prematurity. Archives of Ophthalmology, May 1997.

Christmann, L.M. and Wilson, M.E. Motility Disturbances After Molteno Implants. Journal of Pediatric Ophthalmology and Strabismus, Vol., 29, No. 1, p. 44-48. January/February 1992.

Christmann, L.M. and Myers, C.B. Rat Bite - An Unusual Cause of Direct Trauma to the Globe. Journal of Pediatric Ophthalmology and Strabismus, Vol. 28, No. 6, p. 356-358. November/December 1991.

Christmann, L.M. Crawford Tubes - A Technique to Avoid Dislocation. Journal of Pediatric Ophthalmology and Strabismus, Vol. 28, No. 5, p. 290-291. September/October 1991.

Christmann, L.M., and Wolin, M.J. Superior Oblique Palsy as a Complication of Anterior

- Ethmoidal Artery Ligation. Archives of Ophthalmology, Vol. 109, p. 767. June 1991.
- Christmann, L.M. and Dale, D. Glaucoma Associated with Wolf-Hirschhorn (4P-) Syndrome. Ophthalmology, Vol. 97, No. 9 (Supplement), p. 149. 1990.
- Christmann, L.M. and Ferguson, J.G. Amblyopia, Strabismus and Anisometropia in Congenital Glaucoma Patients. Proceedings of the International Strabismological Association Meeting, Strabismus and Ocular Motility Disorders, p. 61-66. 1990.
- White, M.; Dieckert, S.P. and Christmann, L.M. Angioid Streaks Associated with Abetalipoproteinemia. Annals of Ophthalmology, 21, p. 173-179. 1989.
- Mewis, L.; Tang, R.A. and Young, S.E. New Information on Breast Cancer and the Eye. Current Controversies on Breast Cancer. Edited by F.C. Ames, G.R. Blumenschein, and E.D. Montague, p. 399-407. University of Texas Press, Austin. 1984.
- Mewis, L.; Tang, R.A. and Mazow, M.L. See-Saw Nystagmus After Strabismus Surgery. Journal of Pediatric Ophthalmology and Strabismus, 19 (6):302. 1982
- Mewis, L.; Tang, R.A.; and Salmonsens, P.C. Radiation Retinopathy After "Safe" Levels of Irradiation (abstract). Investigative Ophthalmology and Visual Science (Supplement), 22, (3):222. 1982.
- Mewis, L. and Young, S.E. Breast Carcinoma Metastatic to the Choroid: Analysis of 67 Patients. American Academy of Ophthalmology, 89 (2):147. 1982.
- Mewis, L. in collaboration with Bloome, M.A., Garcia, C.A. "Diagnostic Testing", Manual of Retinal and Choroidal Dystrophies, p. 7-24. Appleton-Century Crofts, New York. 1982.
- Kimbrough, R.L.; Mewis, L. and Stewart, R.H. D-Penicillamine and the Ocular Myasthenic Syndrome. Annals of Ophthalmology (10):1171. 1981.
- Mewis, L.; Garcia, C.A. and Olson, J.D. Plasma Cell Myeloma of the Orbit. Annals of Ophthalmology, 13 (4):477. 1981.
- Mewis, L. and Young, S.E. Breast Carcinoma and the Eye-Barometer or Bystander? (Abstract). Investigative Ophthalmology and Visual Science (Supplement) 20 (3):21. 1981
- Mewis, L. and Heath, A.R. Effect of 8-Methoxypsoralen on the Retina of the Goldfish (Abstract). Investigative Ophthalmology and Visual Science (Supplement), p. 95. April 1980.

PRESENTATIONS

- Successfully Navigating the Practice Landscape, Allergan RENOWN Group, AAO, Las Vegas, NV, Nov 15, 2015.
- Industry Partnerships: Perspectives from the Female Physician, Panelist at Alcon booth, AAO, Las Vegas, NV, Nov 13, 2015.
- The Path to Health IT Enabled Clinical Quality Measurement, The Kaiser Permanente Georgia Story, HIMSS, Atlanta, August 2012.
- Amblyopia and Strabismus, Department of Pediatrics, July 2012, TSPMG.
- A Day in the Life of a VPMA, PEMBA class of 2008, Knoxville, TN, December, 2008.

Strategy on the Ground, PEMBA class of 2007, Knoxville, TN, December, 2007.

The CEO – You Want It When?, Women in Ophthalmology, Sedona, AZ, August 2007.

Disaster Planning in a Pediatric Hospital Setting. Poster presentation with S Rafman, N Steinmetz, M Decell at International Society for Traumatic Stress Studies Meeting, Los Angeles, November 2006.

Non-Accidental Trauma: Recognition and Ocular Features. Breakfast with the Experts (by invitation). American Academy of Ophthalmology Annual Meeting; Orlando, Florida (October 2002).

A and V Patterns - When and How to Fix Them Breakfast with the Experts (by invitation). American Academy of Ophthalmology Annual Meeting; New Orleans, Louisiana (November 2001).

The Optical Dispensary, workshop with Ken Corcoran (by invitation), AAPOS Meeting; San Diego, California (April 2000).

Getting a Grip on Child Abuse. Workshop presented at AAPOS Meeting; Charleston, South Carolina (April 1997) and Orlando, Florida (April 1995).

Stevens-Johnson Syndrome - Treatment of Late Complications. Presented at ISA/AAPOS Meeting; Vancouver, Canada (June 1994).

The Great Balancing Act: Treating Retinopathy of Prematurity. Presented at the ASORN Meeting; Chicago, Illinois (November 1993).

Eye Disease in the Craniofacial Clinic. Presented at the Southern Regional Orthoptic Meeting; Kiawah, South Carolina (June 1993).

Benign Lesions that Mimic Sarcoma in the Orbit and Episclera. Presented at the AAPOS Meeting; Palm Springs, California (April 1993)

What's New in Pediatric Ophthalmology. Presented at the Department of Ophthalmology Grand Rounds; Columbia, South Carolina (March 1992).

Eye Trauma in Children. Pediatric Grand Rounds. Presented in Columbia, South Carolina (February 1992).

Orbital Bone Infarction in Sickle Cell Disease. Presented at American Association for Pediatric Ophthalmology and Strabismus Meeting; Maui, Hawaii (February 1992).

Motility Disturbances After Molteno Implants. Presented at the Alumni and Residents' Day; Columbia, South Carolina (June 1991).

Strabismus for the Pediatrician. Pediatric Grand Rounds. Presented in Columbia, South Carolina (May 1991).

Motility Disturbances After Molteno Implants. Presented at the AAPOS Meeting; Montreal, Canada (May 1991).

- Racial Variation in ROP. Presented at the AAPOS Meeting; Montreal, Canada (May 1991).
- Glaucoma Associated with Wolf-Hischhorn (4P-) Syndrome. Presented at the American Academy of Ophthalmology Meeting; New Orleans, Louisiana (November 1990).
- Large Vertical Fusional Amplitudes in Acquired Strabismus. Presented at the AAPOS Meeting; Bolton Landing, New York (August 1990).
- Vertical Fusional Amplitudes: A Worksheet. Presented at the AAPOS Meeting; Bolton Landing, New York (August 1990).
- Amblyopia, Strabismus and Anisometropia in Congenital Glaucoma Patients. Presented at the International Strabismological Association Meeting; Gold Coast, Australia (February 1990).
- The Red Eye/The White Eye. Presented at the Carolina Cup Pediatrics Symposium; Columbia, South Carolina (March 1989).
- Visual Screening for Handicapped Children. Presented at the Physician's Conference for Children's Rehabilitative Services; Columbia, South Carolina (February 1989).
- Superior Oblique Palsy for the General Ophthalmologist. Presented at the Society of Air Force Clinical Surgeons' Meeting; Dayton, Ohio (April 1986).
- Ophthalmology for Physicians' Assistants. Sheppard Air Force Base, Texas, School of Health Care Sciences, 16-hour lecture each class. (May 1985, December 1984, and August 1984)
- New Information on Breast Carcinoma and the Eye, Current Controversies in Breast Cancer; Houston, Texas (November 1982).
- Radiation Retinopathy After "Safe" Levels of Irradiation. Presented at the Texas Medical Association Meeting (May 1982).
- Three Years of Endophthalmitis Experience at Hermann Hospital, Extracapsular Cataract Extraction and Radial Keratotomy Meeting; Houston Texas (March 1982).
- Breast Carcinoma and the Eye-Barometer or Bystander? Hermann Hospital Ophthalmology Alumni Meeting (March 1981).
- Dimethyl Sulfoxide Treatment of Retinal Dystrophy in RCS Rats. American Medical Students' Association (May 1978).

HOBBIES AND OUTSIDE INTERESTS

Tennis, cooking, travel